

Holafly



How to install and activate your Holafly eSIM on **Google Pixel**.

⚠️ **Install** before your trip and **activate** only at your destination.

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1. Installation

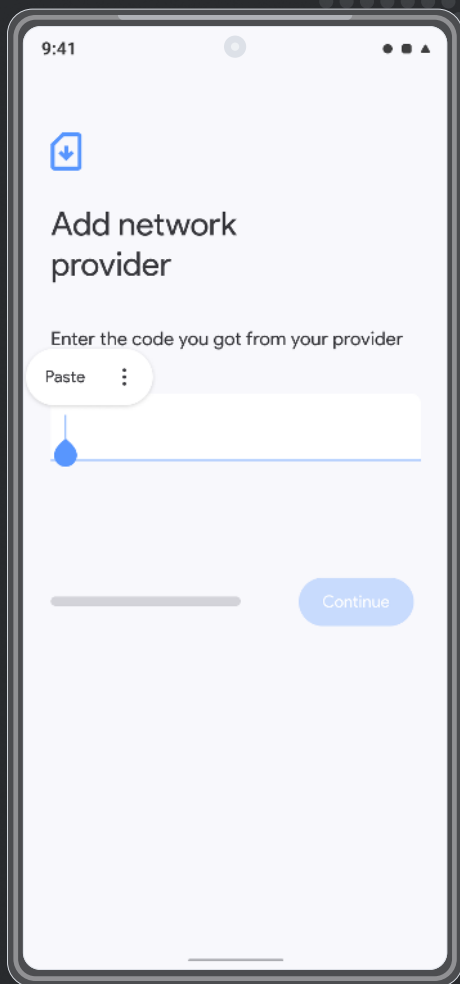
You can install your eSIM manually by copying and pasting the installation codes we send you by mail or by scanning the QR code. For the latter, you must have it printed or on another device to scan it. Choose the best option for you.

You can install your eSIM:

1. Manually by copying and pasting the installation codes or
2. Scanning the QR code.

Both were sent to you in the same email. For the latter option, you must have it printed or on another device to scan it. Choose the best option for you.

We recommend installing the eSIM before your trip.



Option 1

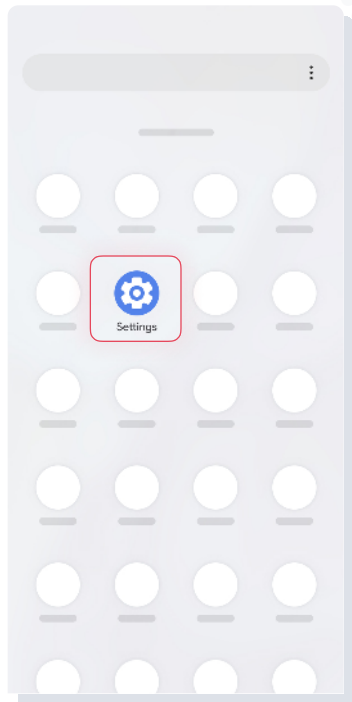
1.1. Manual installation

You only have to copy and paste the codes we send you by mail. This option is ideal when you do not have another device.

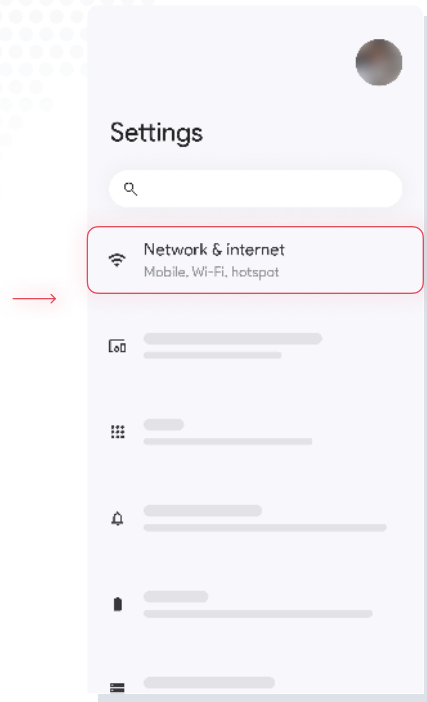


Option 1

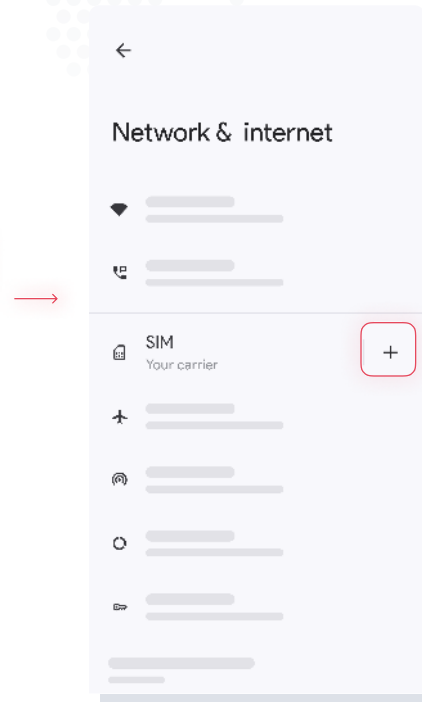
1.1. Manual installation



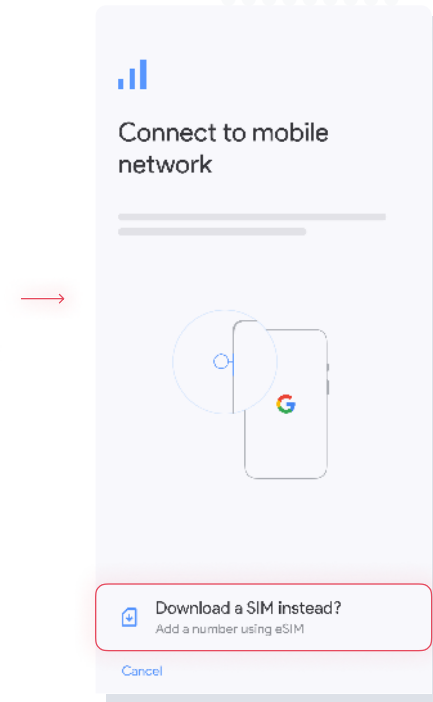
1. Go to **Settings**



2. **Networks & internet.**



3. Tap the **+** (plus) icon

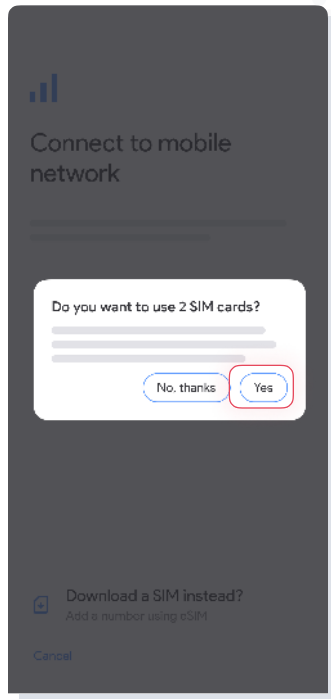


4. Tap **Download a SIM instead?**

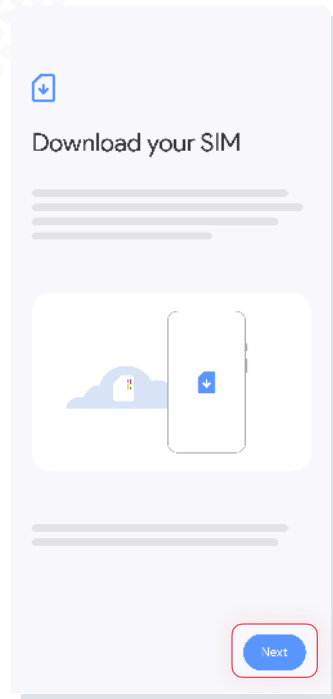


Option 1

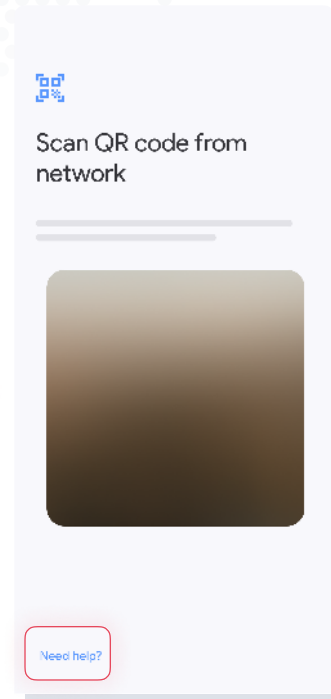
1.1. Manual installation



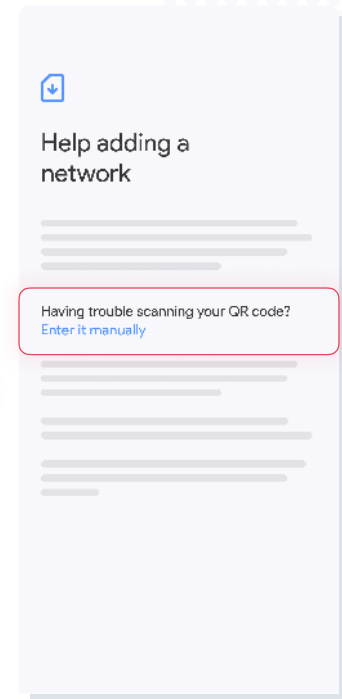
5. Allow the usage of 2 SIM cards



6. Tap **Next** and wait



7. Tap **Need help?**

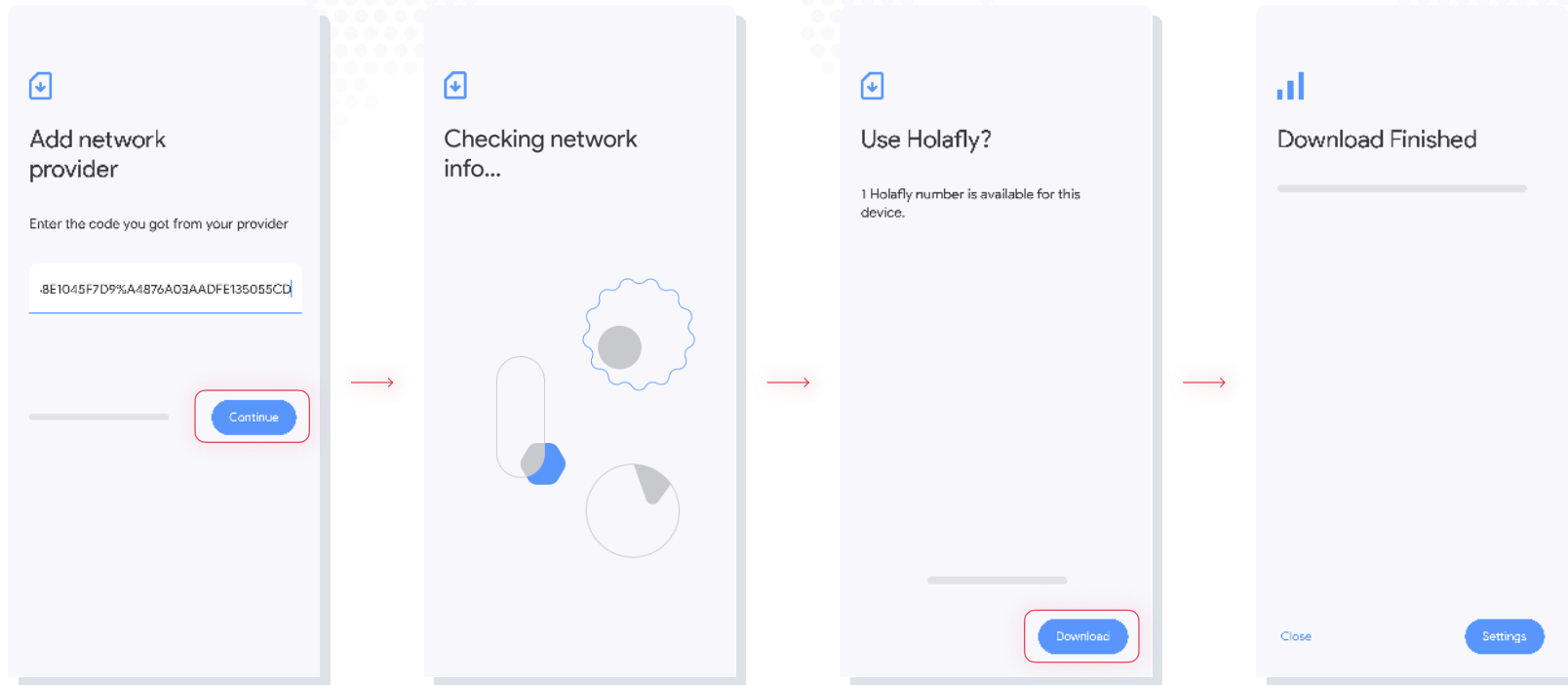


8. Select **Enter it manually**



Option 1

1.1. Manual installation



9. Paste the code you received from Holafly and press **Continue**

10. Wait

11. Tap **Download** and wait

12. The installation is done



Option 2

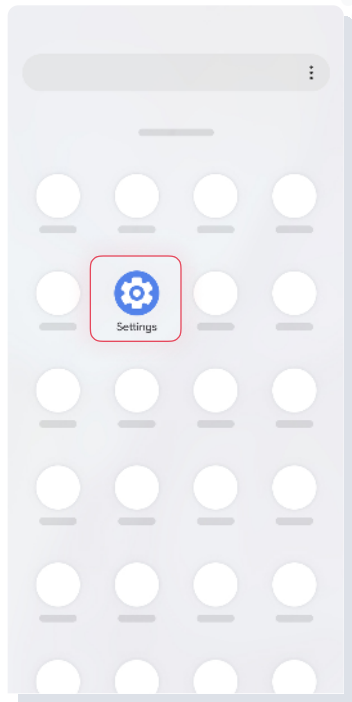
1.2. QR installation

Choose this option if you have the QR code printed or on another device to scan it from your cell phone.

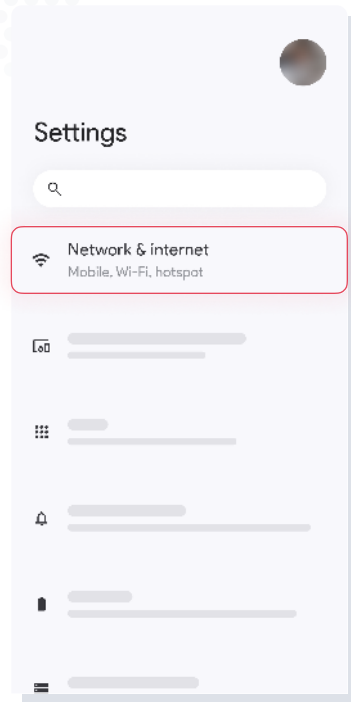


Option 2

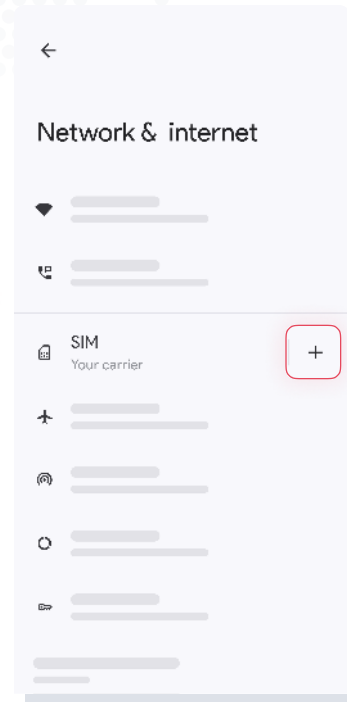
1.2. QR installation



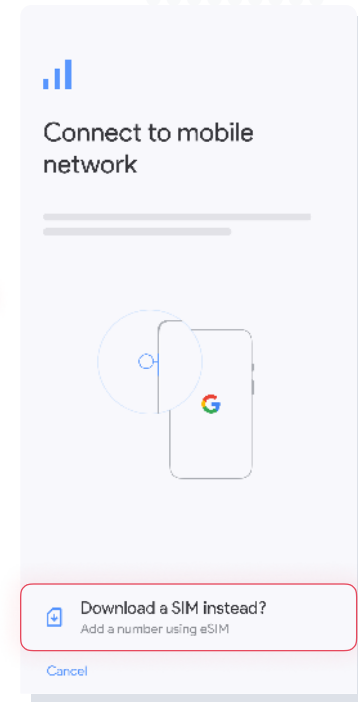
1. Go to **Settings**



2. **Networks & internet.**



3. Tap the **+** (plus) icon

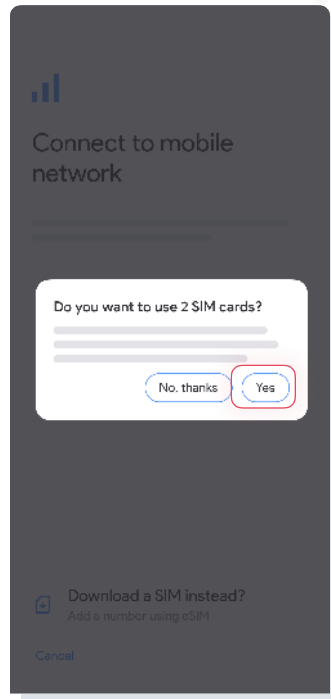


4. Tap **Download a SIM instead?**

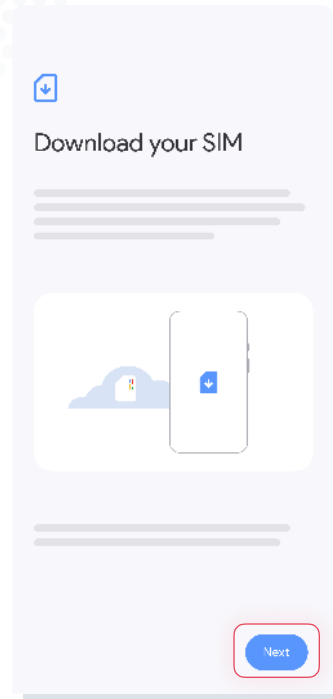


Option 2

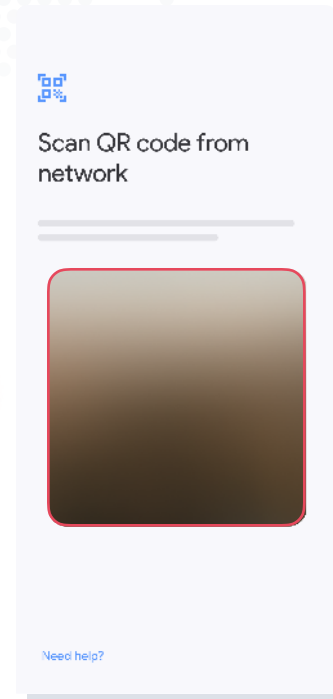
1.2. QR installation



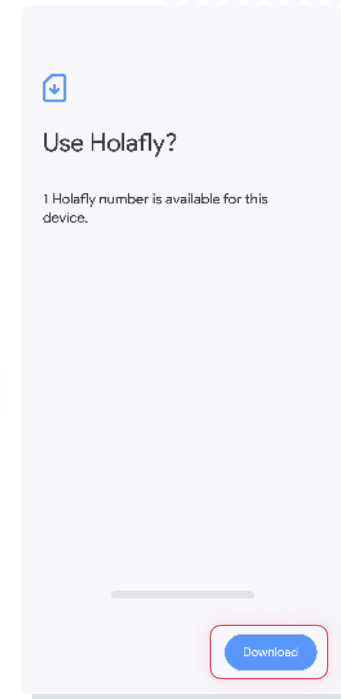
5. Allow the usage of 2 SIM cards



6. Tap **Next** and wait



7. Scan the code you received from Holafly

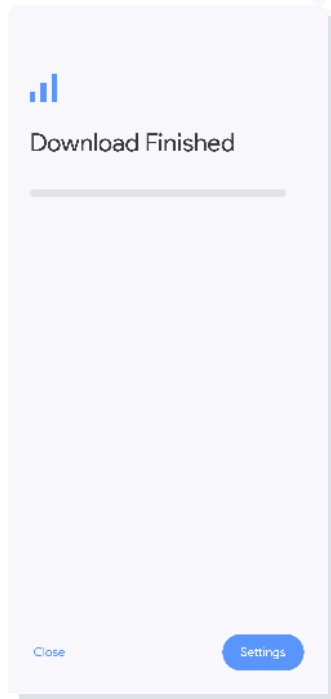


8. Tap **Download** and wait



Option 2

1.2. QR installation



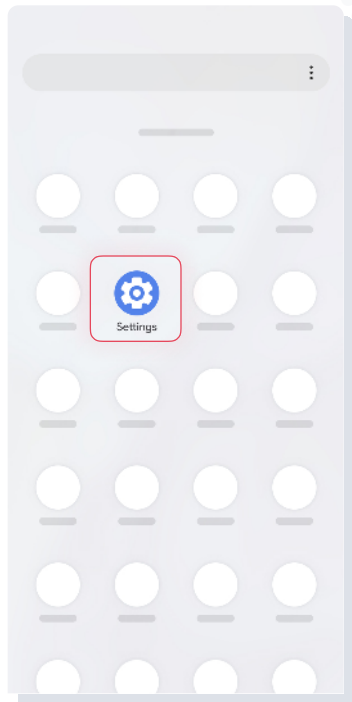
9. The installation is done

2. Activation

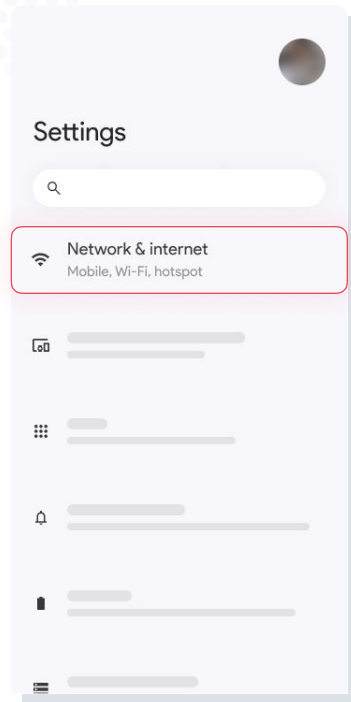
Activate only at your destination.



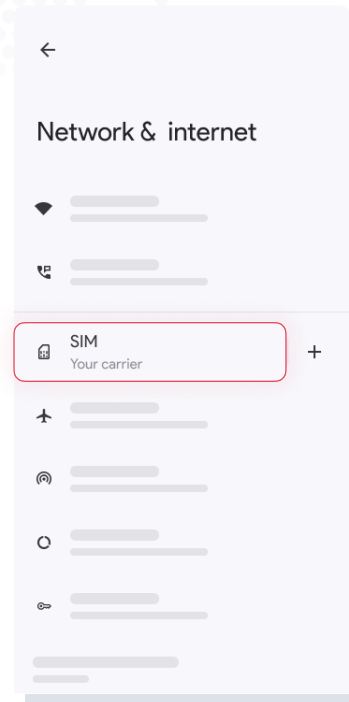
2. Activation



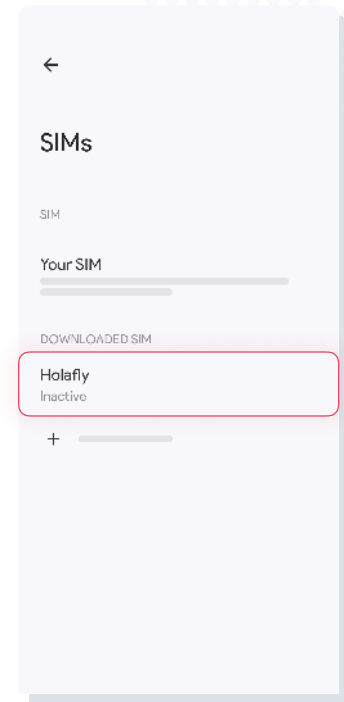
1. Go to **Settings**



2. **Networks & internet.**



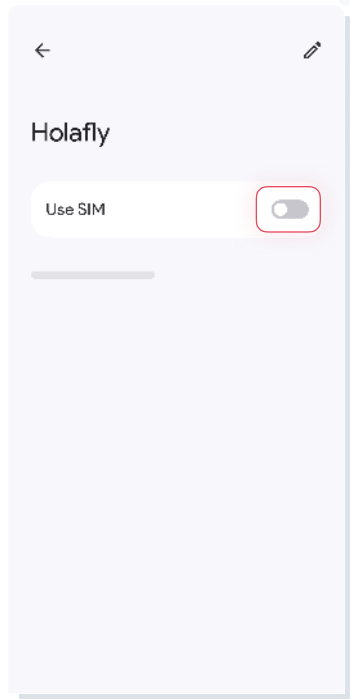
3. Tap **SIM**



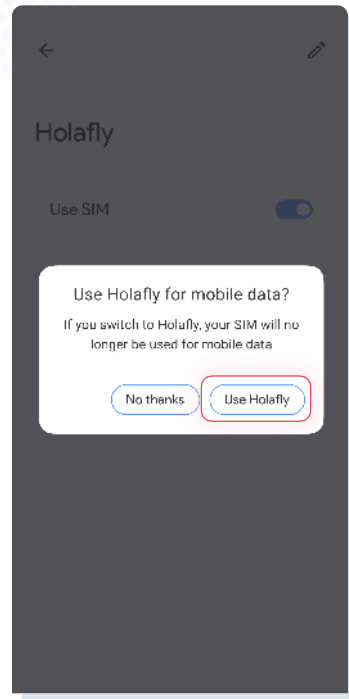
4. Select your Holafly eSIM



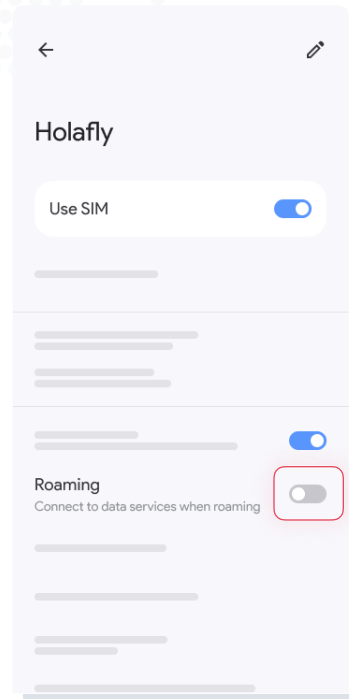
2. Activation



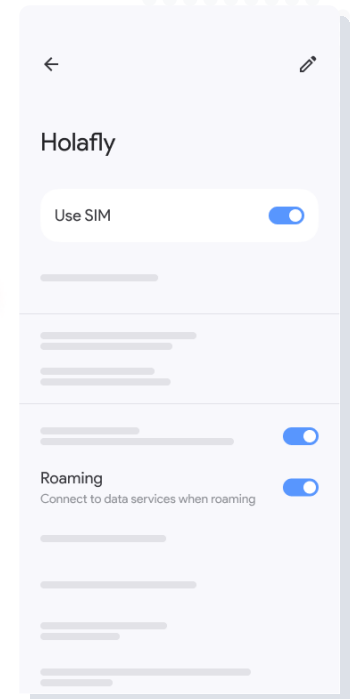
5. Turn on **Use SIM**



6. Select Holafly as your SIM for data.



7. Turn on **Roaming**



8. The activation is done.



3. Verify your connection

- One way is to verify that the signal icon on the top bar of your phone has at least one bar.
- Also, you can go to **Settings** → **Networks & Internet** → **SIM** and select your Holafly eSIM to verify that the **Roaming** toggle is on.



4. Help

Find some answers to the most frequently asked questions.

If you prefer, you can write us 24/7: **+(1) 6613848482**



Can I install the eSIM without an internet connection?

To install the eSIM it is necessary that you have an Internet connection through a WI-FI network or cellular data that allows you to carry out the necessary configuration on your cell phone. For this reason, we recommend that you install it before you arrive at your destination.

Can I activate the eSIM without an internet connection?

To activate the eSIM, you do not need to have an Internet connection, since activating roaming or data roaming from your cell phone settings will activate the plan. We recommend that you activate as soon as you arrive at your destination so as not to consume your data plan ahead of time.

Why do I need internet to use the app?

You need to have an Internet connection, because it is necessary to validate the data provided with third parties, and, so that you can see the consumption of your data plan.

Bye bye, roaming.